

National Transfer Plan (NTP) Logon Matrix

If you are:	Logon to NTP as follows: NTP can be accessed via OneStop
<p>If you are an active CWA NTP eligible nonmanagement employee –</p> <p>See TIPS at bottom</p>	<p>Access the NTP site via OneStop</p> <ul style="list-style-type: none"> • Enter your ATTUID and Global Logon Password <p>If you are at home and want to access the NTP site:</p> <ul style="list-style-type: none"> • Access your internet site and logon to http://access.att.com/ • Click on the Active Employee Logon • Enter your ATTUID and Global Logon Password • Go to OneStop>Career Section>NTP website <p>If you do not remember your password, access the ‘forgot password’ link on the Global Logon page. NOTE: Please use the Contact Us option on OneStop if you have questions not related to password resets.</p>
<p>If you are a surplus Nonmanagement (NM) employee involuntarily laid off – CWA Surplus Exchange (CSE)</p> <p>See TIPS at bottom</p>	<p>If you have been involuntarily separated from the company due to a surplus and have CSE rights - Use the following logon process when accessing NTP.</p> <p>If you have previously accessed the NTP site:</p> <ul style="list-style-type: none"> • Click on www.att.jobs • Click on Job Search & Apply • Select the AT&T Employees Tab (Search Jobs) • Click on the Inactive Employee Surplus Exchange link • Enter your Username as: ATTUID (Example: AB4567) • Enter your NTP password* (NOTE: Global Logon is not valid for inactive employees) • If you do not remember your NTP password, send an email to attjobssupport@att.com to request your password be reset. Do not create an additional account. The Forgot Password option may not work for if the email address on your profile is your attuid@att.com address. You will need to change your personal email address via the MyAccount Options when your password has been changed so that you can receive appropriate job notifications and correspondences on your applications. <p>If you have never accessed the NTP site:</p> <ul style="list-style-type: none"> • Enter your Username as: ATTUID (Example: AB4567) • Enter your Initial Password as: Last 4 digits of your SSN + First Initial** of First and Last Name in CAPS + Full Birth Year. (Example: 1234AB1970) – enter password exactly and do not include any extra spaces at the beginning or end • You will be prompted to change your password after correct login • Change your password according to Password rules shown on the screen <p><i>**First and Last Name Initials of your REAL name (not nickname)</i></p>

TIPS:

1. Be sure to TURN OFF POP-UP BLOCKERS in Internet Explorer “Tools”
2. It is recommended that you do not use TAM E-SSO if you have multiple CareerPath roles (NTP and Management Access)
3. *If you forgot your NTP password or your Account locks, wait 15 minutes and use instructions below:
 - Enter your Username
 - Click “Forgot your Password”
 - Answer the Security Question
 - Use the temporary password that is emailed to you to log in to NTP
 - For additional technical support contact attjobssupport@att.com